



scalefocus

IT solutions for sustainable growth



Business Analysis in SOA and Integration Projects

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Sofia



- **Premier Bulgarian IT services company**
 - › Headquarters in Sofia, Bulgaria
 - › Office in London, UK
- **Professional specialization**
 - › Consultancy, architecture, software development, and maintenance
 - › Staffing and outsourcing
- **Outstanding technical and business team**
 - › Over 80 professionals
- **Won 2 Forbes awards for client policy and business development**
- **Customer Base in 12 countries**
 - › EU, US, Canada

- 15+ years IT experience
- Managed, consulted, architected many IT projects in Bulgaria, Europe, North America and Middle East
- CTO of ScaleFocus
- Excited about innovations
- Love sports



The Problem



Business Analysis



SOA and Integration



Business Analysis and SOA

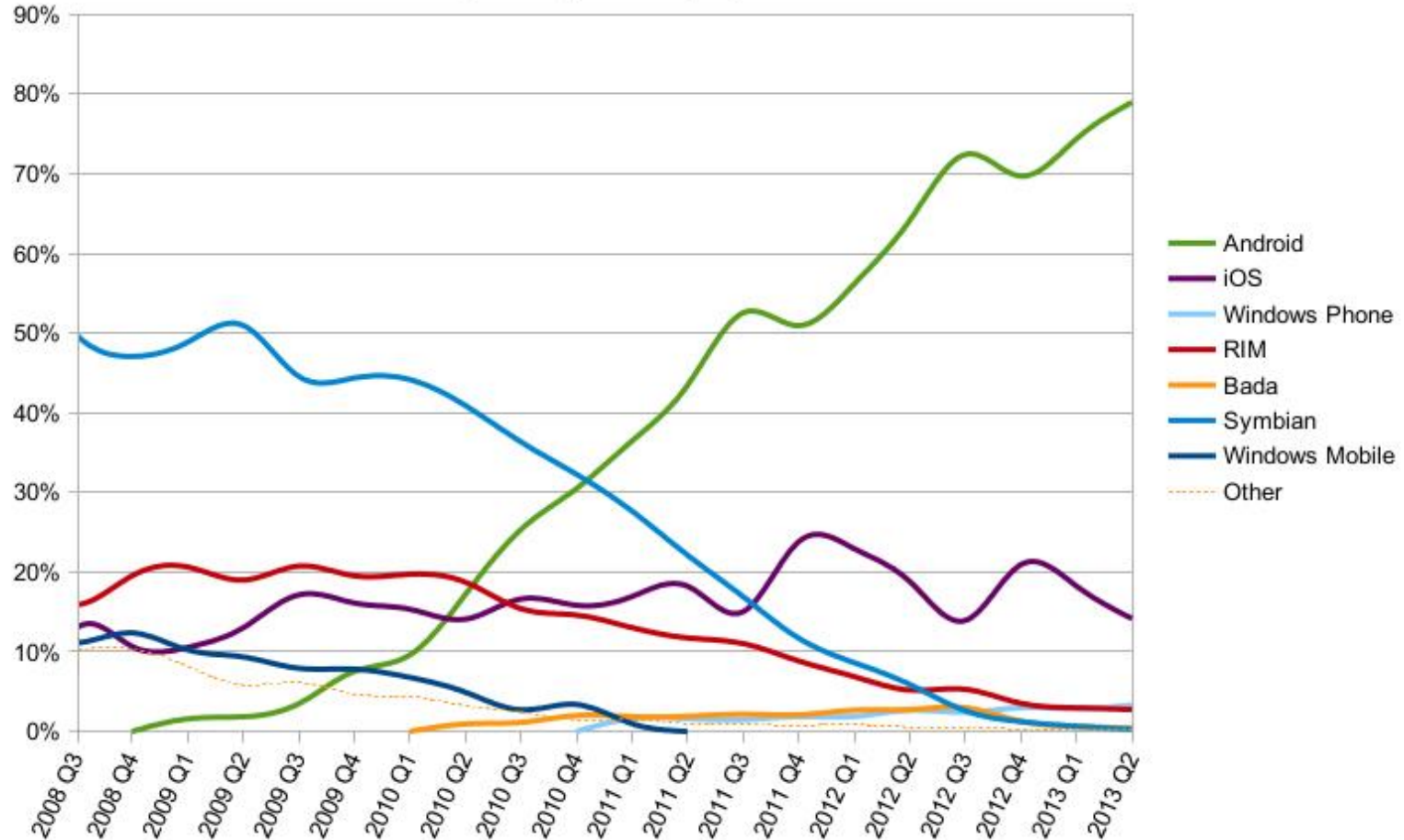


- **Business is changing and evolving faster than ever**
- **IT systems are in every single business nowadays**
- **The trend will continue in the future**
- **IT complexity is increasing**

The Problem: Business is changing FAST

Worldwide Smartphone Market Share

(According to Gartner, Inc)



“50% of the overall project time is spent gathering, elaborating and communicating product requirements”

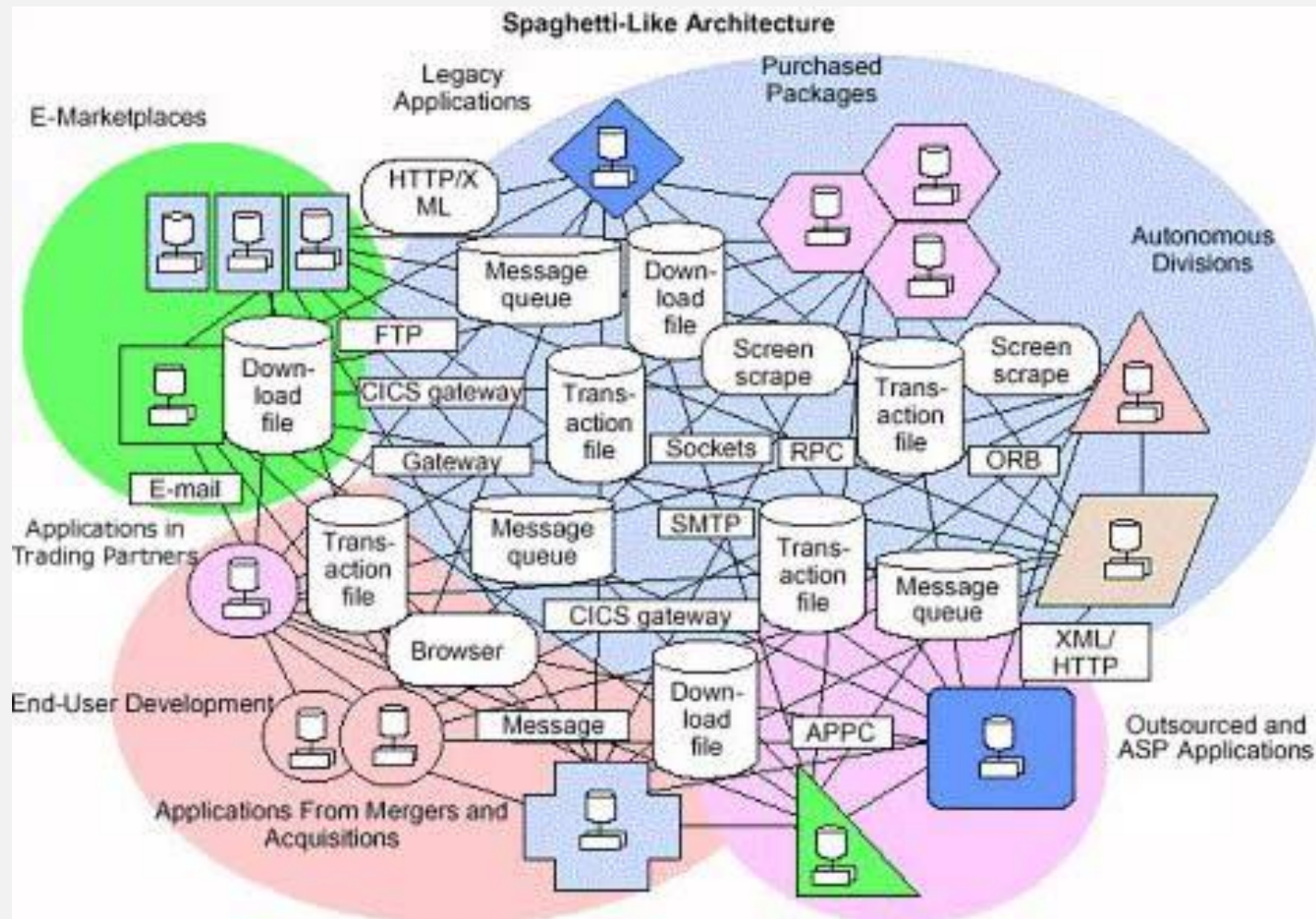
- Standish Group, Chaos Report

“71% of the projects fail in time and budget as a result of poor requirements management”

- CIO Magazine

Business analyst is a Role, it is not a Position!

Spaghetti Architecture



How SOA can help business

- **What is SOA:**

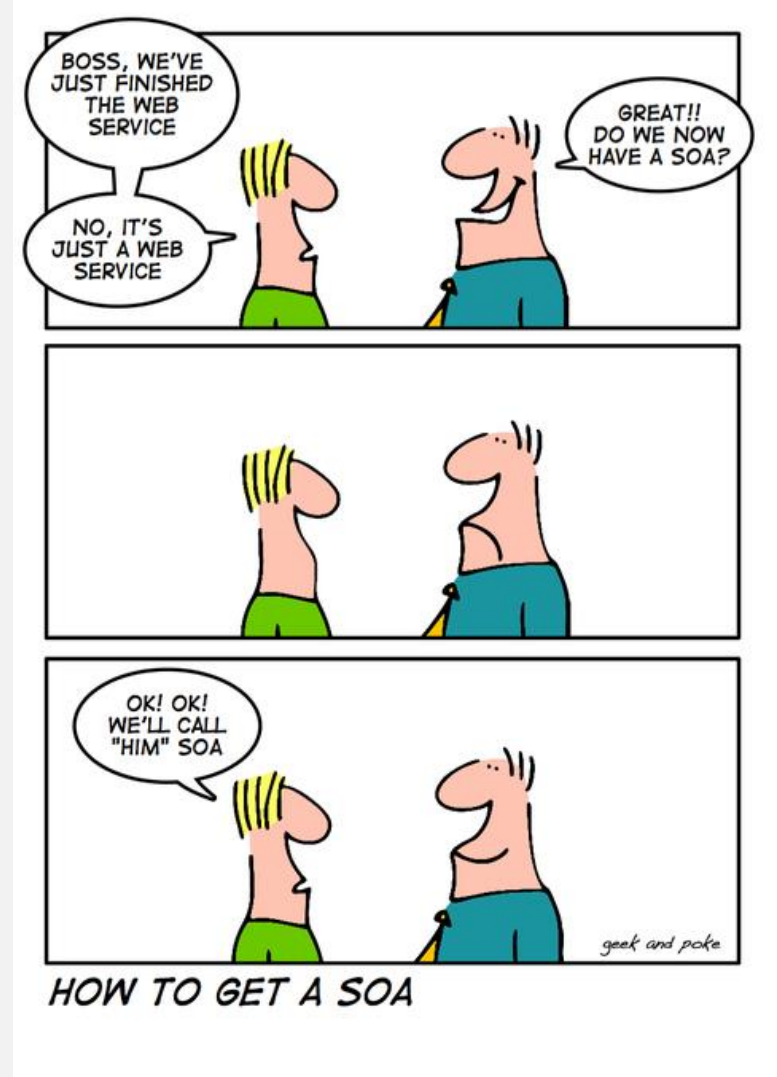
Service-oriented architecture (SOA) is a [software design](#) and software architecture [design pattern](#) based on discrete pieces of software providing application functionality as services to other applications (Wikipedia)

- **Benefits:**

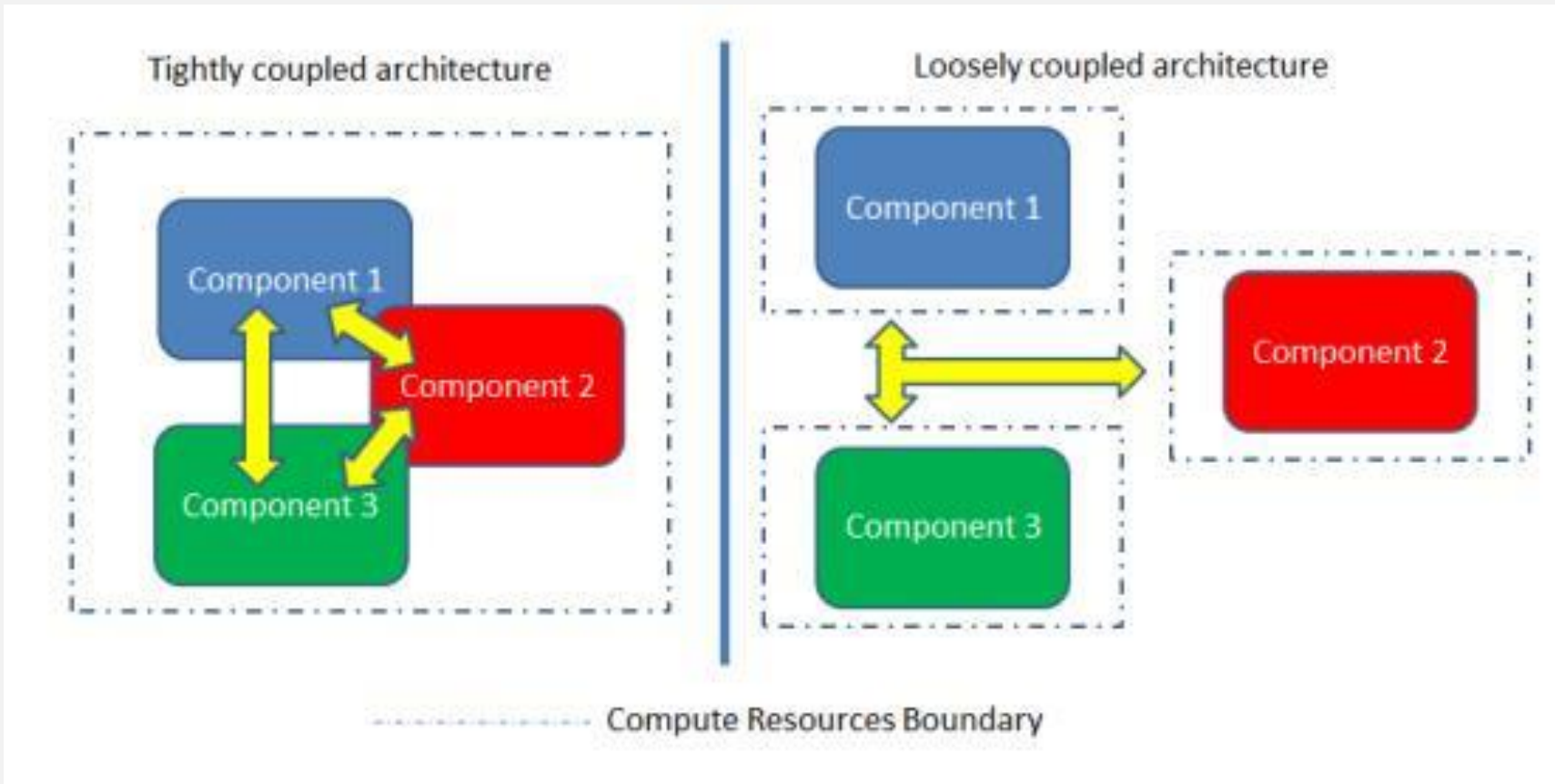
- › Speeds up business changes
- › Optimizes costs
- › Improves the time to market
- › Provides enterprise flexibility
- › Prevents vendor lock-in
- › Facilitates the enforcement of SLA and OLA
- › Enforces consistent security model throughout the enterprise

SOA is NOT:

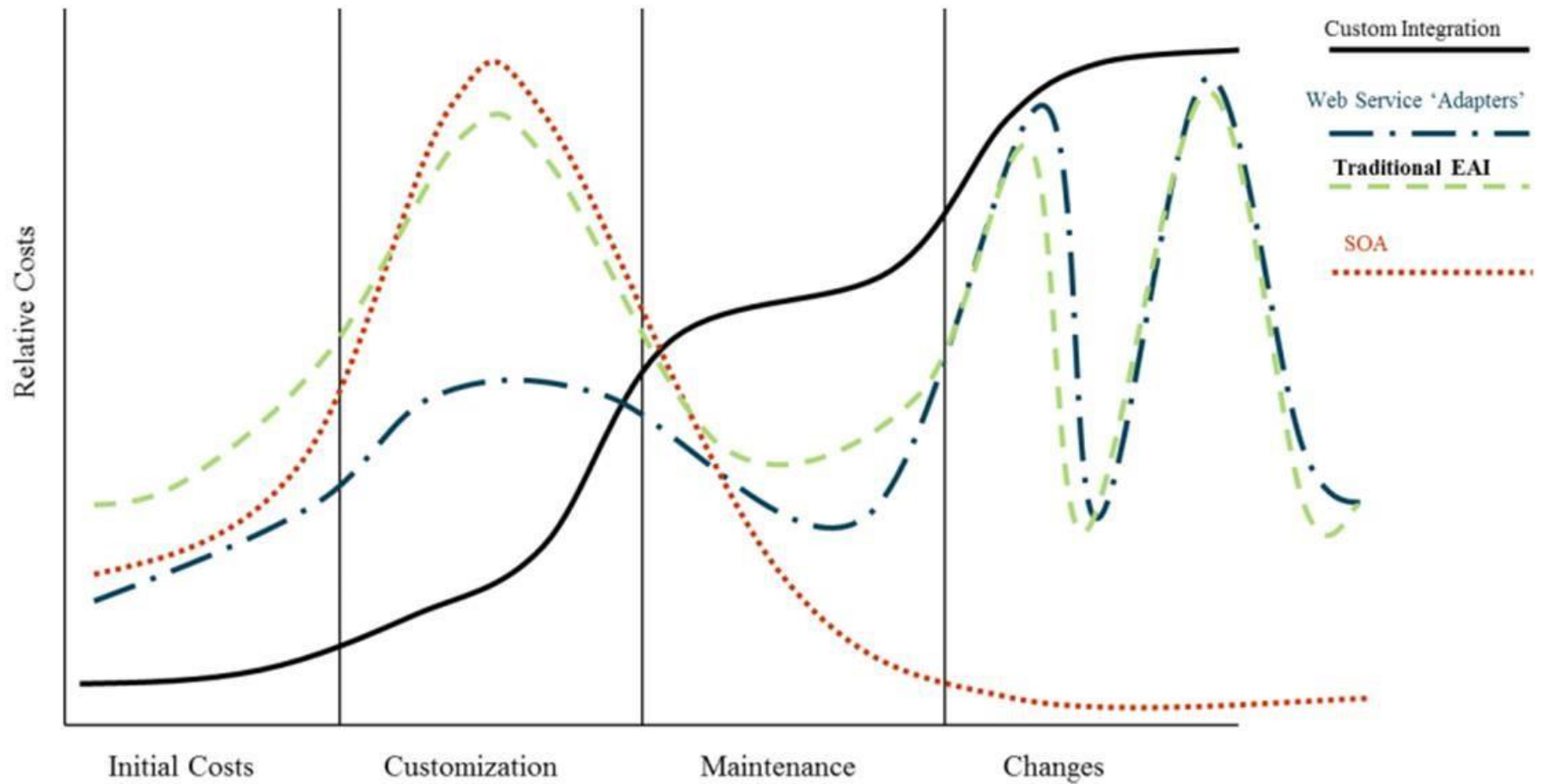
- WEB services
- A middleware product
- Only technical/IT initiative



Tightly coupled vs Loosely coupled



The Value of SOA



How to get there?



- **Understand the business**
- **Facilitate project's delivery on-time and on-budget**
- **Reduce waste**
- **Abstract backend system specifics**
- **Improve efficiency**
- **Document the right requirements in the right way**

- **Creating a service is an investment, which has to pay back - not everything make sense to be created as a service**
- **Strive for reusability, this is one of the main business values**
- **Advocate for flexible, reusable architecture**
- **Explain technical impact to business people and business impact to technical people !!!**

- **Incremental improvement**
- **Cost benefit analysis**
- **Standardization and reuse**
- **Start with the most volatile areas**



Premier consultancy

Innovative services

Business solutions

Software development

Outstanding team

Process excellence

Multinational clients

Customer-centric delivery

Questions?

Devotion to excellence and bringing you value ...



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